

01 04 251509Z MAY 04 UNCLASSIFIED
YES RR UUUU AA ZEXW

CDR SDDC ALEXANDRIA VA//SDPP//
AIG 7591
AIG 7593
AIG 7595
AIG 7596
AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT AS//TO//
CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//
513ACCW RAF MILDENHALL, UK// LGTT//
4722SPTS CFB NORTH BAY ONTRARIO CAN//LGTT//
MCAS BEAUFORT SC//S4TOM//
COMNAVSUPSYCOM MECHANICSBURG PA//053//
COGARD WASHINGTON DC//G-WPM-2/GLCL//
HQDA WASHINGTON DC//DALO-TSP-PP//
CMC WASHINGTON DC//LFT-4//
HQUSAF WASHINGTON DC//ILTT//
CDR599THTRANSOPTML WHEELER AAF HI//
DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//
NAVY JAG WASHINGTON DC//NJAG 14C//
GSA FSS CENTRAL OFFICE ARLINGTON VA//
AFLSA WASHINGTON DC//JACC//
CMC WASHINGTON DC//CODE MHP-40//
RHMFIUU/DFAS NORFOLK VA//NVVP//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION – WORLD VAN LINES, INCORPORATED (WVLI)

1. SDDC CONVENED A CARRIER REVIEW BOARD ON 10 MAY 04, CONCERNING WORLD VAN LINES, INCORPORATED. THE RESULTS OF THE BOARD ARE AS FOLLOWS:

2. EFFECTIVE THE DATE OF THIS MESSAGE WORLD VAN LINES, INCORPORATED (WVLI) IS DISQUALIFIED FROM PARTICIPATION IN THE DEPARTMENT OF DEFENSE (DOD) PERSONAL PROPERTY DOMESTIC, AND INTERNATIONAL PROGRAM, FOR ALL CODES OF SERVICE INTO AND OUT OF CALIFORNIA (87 & 88) FOR A PERIOD OF (60) DAYS. THIS ACTION IS BEING TAKEN BECAUSE OF THE CARRIERS POOR PERFORMANCE IN SERVICING CAMP PENDLETON, CA AOR.

3. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV. ALL ITOS WILL RETAIN THE CARRIERS LETTER OF INTENT.

4. NO NEW TONNAGE WILL BE OFFERED TO WVLI INTO AND OUT OF CALIFORNIA RATE AREAS "ONLY".

5. ITOS WILL PROVIDE SDDC (CONUS), SDDC EUROPE, AND SDDC PACIFIC (OCONUS) A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS RECEIVED.

6. SHIPMENTS ALREADY BOOKED BUT HAVE NOT BEEN PICKED UP FOR CALIFORNIA "ONLY" MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

7. SHIPMENTS IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENTS WAREHOUSE) WILL BE THE RESPONSIBILITY OF THE CARRIER TO COMPLETE MOVEMENT.

8. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE'S, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF THE ORIGINAL AND RETENDERED GBLS TO SDDC ATTN: SDPP-PO, DSN: 328-3018, COML: (703) 428-3218, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

9. POINTS OF CONTACT ARE AS FOLLOWS:

SDDC EUROPE – SDPP-PO-E, DSN: 430-5313, COML: 011-49-711-680-5313, FAX: 430-5203, COML: 011-49-711-680-5203.

SDDC PACIFIC – SDPP-PO-P, DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-3221.

10. FOR QUESTIONS CONTACT SDDC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@SDDC.ARMY.MIL.

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